



*Genious of Corporate Travel  
and  
Event Management*

Whilst you're looking after your business  
We'll look after your travel.





# About Us

Donelli is one of the country's largest and fastest developing corporate travel and event management companies that offers the best services to more than 200 domestic and International companies, most of whom are leaders in their industries, for approximately 15 years.

Donelli that was established in year 2003, adopted offering very fast and high-quality services of same quality in every part of the world for 365 days, 24 hours to customers with offices in Istanbul, Ankara and London as a principle.

As Donelli our objective is to get the World closer to you by offering a professional, proactive and special services for best possible prices.

Our professional team has the experience and accumulation to meet all of your requests.

Our services include flight tickets, accommodation, airport transfers, car rental, travel insurance, visa applications and all types of corporate event organizations.

You just take care of your business.  
Let us organize all the details about your travels.

# Our mission

Is to help our customers gain competitive advantage in their fields by supporting them excellently about corporate travel and event management.

# Our vision

Is to push Donelli to the top in the country.





# Our Commitment

We show respect to humanity and environment while offering services in corporate travel and event management without tiring you.

As Donelli we don't forget that we exist to make your job easier and we offer services to enable to gain competitive advantage in your field against your rivals with the latest technology and the experience of our team.

By offering uninterrupted, fast and right alternatives in every part of the world, we both help you achieve your goals and also protect your time and budget.

“Donelli always guarantee to offer choicest and professional services to business partners.”

# Our services

## Flight Ticket

By taking our customer's travel habits and demands into consideration, we enable them to make their travels with the best possible prices and in highest comfort. All of your requests are evaluated in maximum 10 minutes and the alternative flight options are presented to you by our Customer Representatives after scanning more than 100 contracted airline companies.

## Car Rental & Transfer

Our expert team at Donelli also provides rental car and transfer services to be used during your domestic and international travels.

"You just chose your vehicle either with or without a driver, let us provide it to you wherever it is in the World."

## Accommodation

We are offering our services to our distinguished customers with our team, which have the experience and accumulation to offer you the best prices and comfort concerning hotel room and meeting room reservations by means of our partnerships with more than 200 domestic and international hotels in every part of the world.

## Visa Services

Donelli's expert team has the necessary documents and information concerning travel visa applications and also offer fast and efficient services to our customers by following the changes recent visa policies of consulates closely.





# Our services

## VIP Services

Your most important road warriors deserve a premium level of personalized service delivered 24/7/365. We have a highly experienced team of experts specializing in providing white glove treatment. VIP travel consultants proactively provide outstanding services including airline and hotel upgrades, VIP Seat Check, tickets to theatre, concerts and sport events, floral services, private aircraft and yacht charters, special tour guides and all kind of concierge services and trip disruption management so executives can focus on closing deals and growing business.

## M.I.C.E.

We are offering services to our distinguished customers concerning conference, seminar and meeting organizations with our team who has realized many Domestic and International organizations with success about program planning and management.

## Holidays

Whilst the corporate travel team deal with business travel, we also have a team of experienced leisure consultants who are able to arrange tailor made holidays worldwide.

## How We Operate

Wherever possible we will assign a consultant to a client's business with the aim of building a personal working relationship. Experience has shown us that this approach can make a real difference in maintaining high levels of service and efficiency. It is one of the reasons why we retain over 90% of client who choose to use Donelli Tourism for their business travel arrangements.

We have consistently grown our business year on year, and along the way have built up relationships with a network of suppliers which we are able to call upon for the benefit of our clients.

# Our Differences

## **365 DAYS/24 HOURS SERVICE**

Donelli takes the requirements of corporate travel industry into consideration and comprehends the importance of offering services to customer for 24 hours a day. We maintain our services continuously based on 365 days / 24 hours principle out of working hours by virtue of our on-call travel experts serving our customers. Our on-call travel experts can gain access to your individual and corporate information and even your reservations with one touch and therefore, prevent unnecessary waste of time.

## **PROPRIETARY REPORTING SYSTEMS**

You can reach all of your traveling details with our reporting systems, which we developed by following the latest technological developments closely, and therefore you can manage your travel expenses that are the 2nd expense item for your company effortlessly.

Just deliver us “what and how” it should be to benefit from our reporting systems exclusive for you. Let us design it for you.

## **QUICK RESPONSE**

With our service quality, which always aims at the excellent, and our rapid returns, you may rapidly make your changes concerning your reserved or planned travels and prevent unnecessary waste of time.

## **OPERATIONAL CAPABILITY IN EVERY PART OF THE WORLD**

As a Donelli customer, you may gain access to all corporate traveling services in every part of the World as if you are in your own country.

## **SECURE AND TRANSPARENT PRICING POLICY**

Donelli always respects her employees and customers.

We believe that the best people work with best people only in workplace environment dominated by trust.

Donelli under undertakes always to act transparently concerning all the traveling activities and generated expenses (before and after the travel) while offering her customers solutions. Thus, we can manage your travel budget proactively and efficiently together.



# Duty of Care Travel Risk Management

Always looking out for you.

The broader notion of traveler well-being and duty of care issues are not only linked to emergencies and medical incidents. The stress of business travel caused by delays, lost baggage, less productivity (yet consistently high workload) or the simple fact of being away from friends and family should not be underestimated. We are aware of it !

Your staff are the single most valuable asset your organization has, so when they travel you need to be assured of their safety at all times. What if you could have complete visibility of their whereabouts in real-time? Donelli's 'Around the Clock Guardian Service' ensures your staff not only travel safely, but that they're also the smartest corporate traveler in the world.

Our iTrack tool monitors your traveler's location and safety out of the office, our Traveler Behavior procedures means we're also focusing on policy compliance and passive pre-trip or exceptions approvals as well.



# Our Customers

Donelli is offering services about corporate travel services to more than 200 domestic and International customers.

Among our customers, there are companies from many different industries Energy, Construction, Communication, Technology, Logistics and Retail being in the first place.

All of our customers benefit from our efficient, cost-effective, well-informed and well-equipped, compatible with privacy principles and proprietary personal services.

Our experienced and result-oriented team will be looking forward to evaluate all kinds requests coming from you and to offer you the fastest solutions with different alternatives.







Whilst you're looking after your business  
We'll look after your travel.

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